



Baker Hughes Business Support Services

15355 Vantage Pkwy W.
Houston, Texas 77032
Tel 281-209-7124

October 6, 2008

Steve R. Sidney
Managing Director
Business Application Services

Donald Treadwell
Chief Executive Officer
Treadwell Electric Contractors Inc.
5301 Polk St., Bldg. 9
Houston, TX 77023

Dear Mr. Treadwell:

On the Saturday morning after hurricane IKE passed through Houston, Baker Hughes lost power at our Data Center. Our data center, located on W.W. Thorne in North Houston, is the heart of our world wide operations and its continuous operation is of critical importance to the success of the company. During the storm our data center failed over as expected to the generator but we later experienced problems with the electric pump system that supplied fuel to the generator and were forced to shut down our data center.

We contacted Mike Brown to assist us with this emergency, and he immediately dropped what he was doing at home and came to assist us. Mike helped the Moffitt mechanic install the emergency pump, rewired the back-flow preventer so it would operate with the emergency pump, and assisted with various electrical issues at the data center as we resumed normal operations on our generator. Mike stayed at the Data Center until he was comfortable our operations were running satisfactory.

Throughout the days that followed, Mike checked in to see if we needed his help. He also came back to our Data Center when power was finally restored to energize the main switch gear and various other panels and breakers throughout the facility.

As a service company, Baker Hughes truly appreciates the value of good service. Mike represents a great example of great service that all service companies aspire to provide their customers and we truly appreciate his personal sacrifice at a stressful time to offer us assistance.

Please pass on to Mike our appreciation.

Yours Sincerely

A handwritten signature in black ink, appearing to read "Steve Sidney".

Steve Sidney

CC: Tom Dahlstrand (BHI Data Center Manager)