



Baker Oil Tools

9100 Emmott Road
Houston, Texas 77040

23 September 2008

Mr. Donald Treadwell
President
Treadwell Electric Contractors, Inc.
5301 Polk, Building 9
Houston, Texas 77023

Subject: Hurricane Ike Response

Dear Donald,

Although the damage that Hurricane Ike caused to our Emmott Road facility was relatively minimal, the extended loss of electrical power caused a significant interruption to our business. The days immediately following the storm were primarily focused on business resumption, and assessing how fast we could resume normal operations. My management team and I have discussed the effectiveness of our response and how well our team worked together to mitigate a bad situation. While we feel we did a commendable job in getting our facility back up and that effort warrants recognition, we certainly have some areas that we can improve so as to avoid the chaos next time.

As I reflect on our response to the situation, I wanted to acknowledge the exemplary job that the Treadwell team demonstrated. Darrell Archer was very effective in working along side our Baker team, and not only contributed to helping us formulate solutions to our problem, but did so in a thoughtful, safe, and professional manner. Darrell and numerous other Treadwell employees responded to the call, and for that we are truly grateful.

I just wanted to make sure that the whole team was recognized and that you know how much we appreciated all that they did for Baker Oil Tools. Darrell, Kyle and the others certainly deserve some commendation from you as a result of a job well done. Please do not hesitate to give me a call should you need to. I can be reached at 713 923.9513.

Sincerely,

Bennett Griffith
Director, Western Hemisphere